

Amara Osei

Senior UX Designer

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SUMMARY

UX designer with six years designing web and mobile products in fintech and health. Leads research through to shipped interface, built a design system adopted by five product teams, and measures every redesign with usability testing.

EXPERIENCE

Copperfield Bank

Senior UX Designer

Mar 2022 – Present

Chicago, IL

- Rebuilt mobile account opening in Figma after 30 usability testing sessions, raising completion from 58% to 79%.
- Built a design system of 120 components adopted by five product teams, cutting design-to-build time by 35%.
- Led user research with 40 small-business owners that reshaped the 2025 lending roadmap.

Wellnest

UX Designer

Aug 2019 – Feb 2022

Chicago, IL

- Led rapid prototyping of a medication reminder flow that reduced missed doses by 22% in a 3,000-patient pilot.
- Led wireframing workshops with clinicians, turning 14 interviews into an information architecture for the care app.
- Audited the patient portal for web accessibility, fixing 90 WCAG issues before launch.

SKILLS

Design Figma · Prototyping · Wireframing · Interaction design · Design systems

Research User research · Usability testing · Web accessibility

EDUCATION

School of the Art Institute of Chicago

B.F.A. Visual Communication Design

2015 – 2019